

# Wildlings Resort Mutual Enjoyment and Safety Policies

The following policies and guidelines are designed to ensure the maximum enjoyment and safety of all resort guests. By booking your stay at Wildlings Resort, you agree to adhere to all of these conditions, so please read carefully.

## Check-in/Check out

### Check-In

**You may check into your cabin or campsite at any time after 3.00 pm.** If you are arriving late please, keep your noise and lighting to the absolute minimum required to unpack/setup as to not disturb other guests.

### Check Out

**Please have your cabin or campsite vacated and ready for cleaning before 11.00 am.** If you require a later check out please contact us to discuss it. Late check-outs without prior arrangements will incur a \$75 fee.

### Cleaning

- Dishes washed, dried and put away.
- Check all windows, make sure they are closed and locked, close drapes.
- Check all doors and make sure they are locked. Return keys to the office.
- Make sure all indoor garbage cans have been emptied and any garbage is placed in outdoor bins
- Check for personal belongings indoors and out (all rooms, drawers, under beds, waterfront, etc.)
- Please notify the management if there's anything that's not working properly in the cottage

## Cancellations

Full refund for cancellations made within 48 hours of booking, if the check-in date is at least 14 days away. 50% refund for cancellations made at least 7 days before check-in. No refunds for cancellations made within 7 days of check-in.

## Vehicles

### Speed

Speed on the property is signposted and, **for all vehicles, is limited to 10kph.**

### Parking

Parking is limited to a maximum of two vehicles per cabin or campsites.

### Idling

There is a **no-idling** policy for vehicles. There are some exceptions:

- RV's needing to charge batteries may do so between the hours of 10:00 am and 9:00 pm.
- Diesel vehicles requiring warm up to leave may do so while packing up.
- Hunters/Fishermen looking to leave before first light can wark their vehicles up in the ATV parking area.

### ATV/UTV/Snowmobile

**ATVs/UTVs/Snowmobiles may not be ridden on resort grounds**, parking is provided for these vehicles near the gate. ATVs/UTVs/Snowmobiles may be ridden directly off the property to and from this parking lot. This rule is to keep all guests safe and violations will result in guests being asked to leave without refund.

# Peacefulness

## Noise

**No loud music at any time. Absolutely no noise between 10:00 pm and 7:30 am.** This includes noise from generators and vehicles. Violators of these conditions will be asked to leave without a refund.

## Etiquette

Violent or aggressive behavior, excessive swearing or offensive language, intolerance towards other cultures, beliefs, race, gender or sexual preference will not be tolerated and violations will result in guests being asked to leave without a refund. Criminal activity will result in immediate removal and the RCMP will be notified.

# Electrical Service

While we plan to eventually have full-time service to all of our cabins and washrooms, currently most of them are serviced by a 20 kW generator. The generator runs from 7:30 am until 10:00 am then again from 6:00 pm until 10:00 pm. Outside of this time the cabins and washrooms will have no power. Battery operated lamps are situated in each building. Guests are expected to bring their own flashlight or headlamp to move safely about the grounds after dark.

# Fires

## Firewood

**Firewood is included in the rental of all cabins.** There should be plenty stacked at your cabin at the time of your check-in. If there is not, or you run out, please let us know and we will get you more. Each cabin has an axe and a chopping block for preparing kindling. Tent and RV sites have fire rings and a stack of firewood can be purchased to be burned when regional fire bans are not in place. **Tent and RV campers will need to bring their own axe** to prepare kindling if required.

## Outdoor Fires

B.C has had an increase in Wildfires caused by human activity, this degrades the environment and air quality for all. For this reason, **outdoor fires must:**

- **Only be burned in the fire pits provided**
- **Not extend past the fire pits provided**
- **Not have flames exceeding 1m in height**
- **Only be burned when regional fire bans are not in effect for wilderness areas.**

## Smoking/Vaping

To protect the health of all guests, but young ones especially, there is **no smoking/vaping anywhere on the property**. If you are seen smoking/vaping you will be asked to leave without a refund. If it is evident that you or your guests have smoked/vaped in the cabin during your stay, you will be charged a \$150.00 surplus cleaning fee.

## Drugs and Alcohol

### Alcohol

**Alcohol can be enjoyed responsibly at the resort.** Beverages from glass containers or glasses must not be consumed anywhere outside of the cabins. Plastic cups or aluminum cans can be consumed outside of the cabins, provided that they are disposed of appropriately. Guests who are clearly intoxicated but friendly will be asked to return to their campsite or cabin. Guests who are clearly intoxicated but unfriendly will be asked to leave without a refund.

### Cannabis

**Cannabis** is a legal drug in Canada and therefore **can be enjoyed responsibly at the resort**, provided that the **no-smoking** policy is observed.

### Illegal Drug Use

**Illegal drug use will not be tolerated and will be reported to the RCMP.**

## Day use and Visitors

### Day Use

Members of the public who wish to use the resort facilities must register everyone in their vehicle using the day use registration portal found here. A fee of **\$15.00 per day user vehicle**

**is payable.** If the day user vehicle is towing a trailer, a fee of **\$20.00 is payable.** Day users must vacate the premises before 9:30 pm

## Visitors

**Guests can entertain visitors during their stay**, visitors need to be registered using the visitor registration portal found here and a fee of **\$15.00 per visitor vehicle is payable.** Visitors must vacate the premises before 9:30 pm. **Vehicles with trailers are charged a fee of \$20.00**

## Boat ramps and BBQ area

**The boat ramps, bbq area, and wash facilities are free to use** provided you are a registered guest, visitor or day user. Anyone who does not fall into this category will be considered trespassing.

## Waste Disposal

Please try to be cognizant of the amount of garbage you produce. We hope that your time in the wilderness during your stay will remind you that we all have a responsibility to do our best to keep our environmental footprints as small as possible. Littering in the resort or surrounding areas will not be tolerated at all, the guest will be asked to leave without a refund.

## Garbage

Non-recyclable and non-compostable waste can be placed in the garbage bins located around the resort.

## Recycling

Please separate your recycling into the following and place it in the appropriate bins at the recycling station.

- Glass bottles
- Aluminum Cans
- All other glass
- Plastic
- Cardboard and Paper.

## Food Scraps, Fish, Animal Parts

We have a compost pile, please place green waste and biodegradable waste into the compost bin. Including waste parts of fish. Please ask management for assistance when discarding of big game animal parts.

## Pets

### Registration

**All pets must be registered using the pet registration portal at least 7 days prior to your arrival.** Upon arrival please let us know your pet has arrived. **Owners agree to take full liability for the actions of their pets** at all times during their stay or on resort grounds.

### Leashes

**All pets must be kept on a leash at all times on the resort.**

### Pet waste

Nobody likes standing in pet poo! **All pet poo must be picked up by the pet owner ASAP** and be discarded into the garbage bins.

### Pet Damage

For cabin guests, a refundable pet deposit of \$100.00 is payable upon arrival. Pets are welcomed inside cabins, however, it is the owner's responsibility to remove any trace of the pet. **Any damage to the cabin caused by pets will be entirely the responsibility of the pet owner.**

### Pet Behaviour

We understand pets are a part of the family, that's why we are a pet-friendly resort. Unfortunately, **we cannot have pets on the property that become aggressive, make excessive noise or cannot be controlled by their owner.** Violations of this condition will result in the guest being asked to leave.

# Shooting

Hunters and Shooters are very welcome at the resort. However, for safety reasons, there is **no shooting of any type on the resort grounds**, this includes rifles, shotguns, pellet or bb guns, slingshots, bows or crossbows. There are areas near the resort where it is legal to shoot, however, it should be noted that it is illegal to shoot a single projectile within 400m of the Coquihalla highway. Hunters/shooters are at all times responsible for maintaining safe shooting practices, including being fully aware of the trajectory of their projectile. **Firearms on the property must be unloaded at all times** and stored in accordance with the Canadian Firearms act.

# Resort Equipment

Various equipment is available to rent from the resort. **Before using any resort equipment, a lease agreement and a liability waiver must be completed and signed.** All required safety steps must be adhered to and any required safety equipment must be used.

# Damaged or Misplaced Property

## Damage to Property

**Damage caused to the property by guests, their children, pets, or visitors are the responsibility of the guest.** Where deemed necessary, the cost of the repairs for damage will be assessed by an appropriate contractor. Damages with associated costs less than the collected damage deposit shall be taken from this deposit. For damages incurring costs greater than the damage deposit, the remainder will be billed to the tenant and payable immediately. All collection costs will be borne by the guest.

## Broken/Lost Property

We understand things can get broken or go missing and if the item breaks due to normal wear and tear, that is on us. However, it takes considerable time and resources to replace these items so, if it breaks due to improper or irresponsible use or it is not present on checkout, guests will be billed out at the following rate: **If the guest does not inform us of the missing/broken item at the time of checkout the rate is doubled.**

ITEM	Replacement Cost
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Cutlery	\$5.00 ea
Pots/Pans	\$30.00 ea
Cooking Utensils	\$10.00 ea
Plates/Bowls	\$5.00 ea
Cups	\$5.00 ea
Axe	\$100.00
Fire poker	\$75.00

**Items not on the list will be charged at the 1.15 x replacement cost** (including delivery where available or \$50/hr to pickup).

## Washrooms/Showers

### Hours

The washrooms are open at all times during your stay. However, **the shower block is open between 7:30 to 10:00 am and 6:00 to 10:00 pm**. Under special circumstances we can open up the shower block outside of these times, please let us know if you have a shower emergency.

### Length of Showers

Being an off-grid property hot water is a very valuable resource and expensive to produce. **It is a strict policy that no guest runs the shower for more than 5mins**. And we ask that you limit your showers to one per day.

### Septic Field Considerations

All waste from the showers, washrooms, and sinks is directed into our septic tank/field. Septic fields are very susceptible to back up if not used carefully. To avoid a camp-wide disaster please **avoid putting anything other than toilet paper and bio waste into the toilet**, and be very limited as to the number of chemical products (soaps, shampoos, etc) you allow down the drains.



# Local Wildlife

## Dangerous Animals

While in the resort the area you should be aware that at any time, bears, cougars, wolves, coyotes, moose and other **dangerous animals could be in the area**. Most of the time these animals will shy away from you or may let you observe them from a safe distance. However, these are wild creatures and unpredictable, therefore your best course of action is to review the information on the Wildsafe BC website on how to handle an encounter with one of these animals.

<https://wildsafebc.com/>

## Pests and Rodents

We have taken all reasonable measures to reduce the rodent population around the camp and protect the cabins from unwanted critters. However, this is a wilderness area so these animals are still present. **Under no circumstances are guests permitted to place any poison or traps anywhere on the resort**. This is extremely unsafe for other guests, especially children and pets. The best measures to prevent unwanted pests are to:

- Keep your cabin/campsite clean
- Ensure food is kept in the refrigerator or in your cooler inside your vehicle
- Close your Cabin/RV/Tent door at all times when not inside.
- Do not leave garbage bags lying around, place your vehicle until full and then in the bins provided.

## Insects

Unfortunately (or fortunately if you are a bug lover), insects are a part of any summer wilderness experience. **Please bring bug spray with you**. Citronella oil burners or candles can also help to keep flying bugs at bay.

## General Advice

Wildlings Resort is in a high alpine pass, which creates a beautiful but unforgiving environment. **Temperatures can vary from below -30 C to above 30 C throughout the year**. Before your

stay please familiarise yourself and prepare for all of the weather conditions and road conditions you may encounter during your stay. Basic knowledge of the local flora and fauna can not only enhance your experience but may save your life in an emergency. Bring sturdy footwear and dress appropriately for the conditions. Ensure you are traveling in an appropriate vehicle for the season with safe tires. **Good preparation will allow you much more time to relax during your stay.**

## Right to Refuse

The management of **Wildlings Resort reserves the right to end a lease agreement with a guest for inappropriate behavior or any other reason** outside of the conditions set out in this agreement.

## Liability

### Lost/stolen personal property

**Personal property is the guests responsibility at all times.** Any items that are stolen or damaged, however the cause, during your stay will need to be replaced by your own insurance company.

### Injury/death

While all reasonable precautions are taken by the resort to ensure guests safety, **Wildlings resort accepts no responsibility or liability is assumed by the resort in any case of injury, illness or fatality** while on resort grounds or during the length of your stay